

## Friends and Family Test – December 2016

### Hand Written Cards

OPTIONS	TOTAL
Extremely Likely	6
Likely	5
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	0
Don't Know	0

### Text Messages

OPTIONS	TOTAL
Extremely Likely	43
Likely	10
Neither Likely or Unlikely	1
Unlikely	1
Extremely Unlikely	2
Don't Know	0

### Comments

Receptionists are lovely especially Shamima and Sue as I usually come in the afternoons they are both approachable and friendly
I don't know the doctor is pleasant but late, no privacy in reception area
Ease in getting appointments and polite manner of staff and excellent treatment especially my daughter
Reasonable appointment availability, pleasant staff
I need treatment
Friendly and listens well

**The doctor is nice and the receptionists but I don't like the place, there is no privacy**

**Staff lovely doctor very caring**

**Professional kind genuine people**