

Friends and Family Survey Comments

August 2015 to September 2015 Comments

“Family has always had an appointment when needed”

“Very friendly and helpful practice and now easy to get a appointment when necessary”

“Very good surgery”

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“Very helpful and kind”

“Quick and easy appointment times, and professional care from staff”

“Feel I can talk and feel relaxed discussing any problem”

“Lovely receptionists, friendly, put you at ease. Fab Doctor”

“The staff are always friendly and helpful Doctors are good sufficient. I have always been happy with the service”

“I have needed to see GP a couple of times in last 2 weeks and everyone has been very helpful and courteous”

“Locality, feel at ease and know I have support”

“I have always found the staff happy and cheerful”

“Staff are very helpful and caring “

“Didn't really like him at first, but now I get on ok with Dr Duru, he has a very good team with him; Dr Duru, receptionists and practice Nurses. Excellent and very caring and helpful “

“I have been a patient here for over 30 years and never had a problem with anything the reception staff are respectful and extremely helpful and the nurses are the same”

“All okay nice people”

satisfaction of service and would recommend to anyone

“Great doctor & Nurse Helen is so lovely always very helpful and extremely friendly”

“Very good Service”

“I have had brilliant service from Dr Duru, Helen the practice nurse and the receptionists. They are all extremely helpful. I have got my dad, and my boyfriend and neighbours to join Dr Duru's patient list and they all say how good it is. The receptionists are always helpful to me “

“Well all I can say is Dr Duru + Dr Jafari and the rest of the staff are very polite, well manned and very friendly they make time to listen + help you in every way they can 100/100”

“Because Doctor Duru really care about his patient he also give a good service “

“Helen the nurse is very helpful and Dr Duru always does the best he can “

“There’s only one thing I would like you to do is get more health care assistants to take bloods instead of having to go to the hospital. I’ve been once and would never go back “